

Custom Wall Mounted Supply & Medication Stations Increase Privacy & Dignity for Senior Living Facility Residents

Case Study

GXT-6102



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Introduction

Franke Tobey Jones is an independent living, assisted living, memory care and skilled nursing facility located on 20 acres of beautiful land in North Tacoma, Washington. Planning for a new skilled nursing and memory care facility began in 2015. Right away, the project team started brainstorming how current practices could be improved upon in the new facility. One discussion item was medication storage and dispensing. Was there a better way to do this?

Dispensing medication at Franke Tobey Jones was done the way most facilities do it – with a large medication cart. What they found, however, was that the cart rarely moved from its place in the hallway. Instead of going from room to room, the medication cart was a focal point for staff and residents. It also had an institutional and clinical look, not fitting for a facility that was considered home to the seniors who lived there.

“We are dealing with their home, not merely a place for medical care,” said Bob Beckham, COO of Franke Tobey Jones. **“If our residents are going to congregate around an area, we want it to be a kitchen bar, activity area or the fireplace in the living room, not a medication cart. We thought there must be a better way.”**



Franke Tobey Jones Old Medication Cart Solution



FRANKE TOBEY JONES
Enjoy your age



OVERVIEW

Custom GozAway wall-mounted supply and medication stations were designed for a new senior living care center planned to house 43 skilled nursing residents and 28 memory care residents.

USE

Supply and medication stations were installed in senior resident rooms.

BENEFITS ACHIEVED

Increased senior resident privacy and dignity, as they would have in their own home.

A Growing Movement

While long-term care facilities have recently strived to get away from traditional medication carts, Proximity Systems, Inc. has always believed that in-room solutions are key. Cabinets in resident rooms enable the clinical team to deliver high quality, personalized care which fosters a more satisfying resident and care partner experience. Having individual medications in a resident’s room also aids in increased efficiency and reduced medication errors.

Custom Supply & Medication Station Meets Needs

Franke Tobey Jones contacted Proximity for a custom solution to meet the specific needs of the seniors and clinical staff in their community.

“At Proximity, we can provide ‘off the shelf’ solutions; however, we thrive in our ability to listen to our customer’s needs, and if necessary, tweak a solution so it is catered to their specific situation and need,” says Steve Reinecke, VP of Senior Care. **“We also have the ability to design from scratch and work with communities to create a solution specific for the needs of the seniors in that community.”**

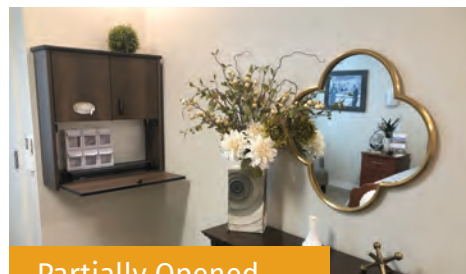
Franke Tobey Jones was interested in the Proximity GozAway standard product but wanted to make changes to meet specific requirements of both their seniors and clinical staff. Using one of the standard GozAway

designs as a starting point, the Proximity team designed a custom cabinet, decreasing the width from 30" to 28" and modifying the shelf size and placement for customization. The Franke Tobey Jones-inspired cabinet also boasts a single electronic lock to open all three doors. To match surrounding furnishings, the custom GozAway cabinet has a matching laminate finish.

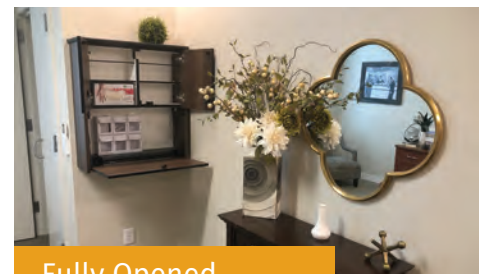
“Our project team especially loved that Proximity sent us a demonstration cabinet for us to evaluate,” said Beckham. **“That allowed us to incorporate feedback from our team to ensure it encompassed all the features we needed.”**



Closed and Secure



Partially Opened



Fully Opened

Benefits for Seniors & Clinical Staff

An immediate benefit residents and caregivers at Franke Tobey Jones noticed was increased privacy. Instead of distributing medications in commons areas, seniors experience a higher level of privacy and dignity, like they would in their own family home.

“Working with Proximity was a great experience,” said Beckham. **“Our residents and staff have expressed nothing but satisfaction for our custom cabinet solution.”**